## Decision Support Models and Expert Systems

David L. Olson and James F. Courtney, Jr. Houston: DAME (1998); {now Thompson Learning} ISBN 0-02-389340-0

Computer systems to aid business decision making

discussion of computer systems to support decision making, models used in that process, demonstrated through real examples

## **Table of Contents**

Chapter 1 Introduction

Chapter 2 The Concept of Decision Support Systems

Chapter 3 Real DSS Examples

**Chapter 4 Group Decision Support Systems** 

**Chapter 5 Executive Information Systems** 

Chapter 6 Individual Decision Making

Chapter 7 Organizational Decision Making

**Chapter 8 Object-Oriented Systems** 

**Chapter 9 Decision Modeling** 

**Chapter 10 Modeling Selection Decisions** 

Chapter 11 Modeling Support

Chapter 12 Data Collection and Data Access

Chapter 13 Database Management

Chapter 14 Expert Systems

Chapter 15 Expert Systems with EXSYS

Chapter 16 Neural Networks

**Chapter 17 Future Expectations** 

Supp Chapter 1 Forecasting

Supp Chapter 2 Linear Programming

Supp Chapter 3 Simulation

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