

Curriculum Vitae

(11/2019)

AMBER S. MESSERSMITH

University of Nebraska-Lincoln
Department of Management
College of Business
CoB 325J, 730 N. 14th Street
Lincoln, NE 68588-0491
Office: (402) 472-5222 Mobile: (785) 760-2149
amessersmith3@unl.edu

FACULTY APPOINTMENTS

Lecturer, University of Nebraska-Lincoln
Department of Management

Fall 2015-Present

Primary courses:

MNGT 411: Leading Projects and People

- Lead a class of 50 students through a semester-long project, resulting in the awarding of \$10,000 to local nonprofit organizations
- Serve as facilitator and guide while the class develops a mission and funding priorities, publicizes the funding opportunity, collects applications, develops evaluation criteria, conducts site visits, engages in class deliberation, and selects grant recipients
- Provide instruction on complementary course content on topics of philanthropy, leadership, and project management
- Incorporated Clifton Strengths to help guide task preferencing, group assignments, and group dynamics
- Added a formal Awards Ceremony in which all applicants, finalists, and winners are recognized
- Added local service project participation as well as reflection on these experiences during the course; collaborated with UNL Center for Civic Engagement
- Cultivate relationships with local nonprofit leaders, as well as bring in guest speakers from the community to share on topics such as: current issues facing the city of Lincoln, the grant experience, Form 990s, the role of philanthropy in the workplace, and personal philanthropic efforts
- Maintain contact with past classes, keeping them apprised of each year's grants
- Work with course funder, the Learning by Giving Foundation (Boston, MA) to meet legal and course requirements
- Work with Center for Civic Engagement in piloting service software, Give Pulse

BSAD 220: Business Writing

- Designed new lecture and recitation curricula for a course with enrollment of 500+ per semester (required course for all CoB undergraduates)
- Developed and taught an online version of the course to help meet demand in Summer 2017 and Summer 2018
- Teach lecture twice weekly utilizing active learning techniques (e.g., Tophat)
- Staff and schedule the 13-17 recitation sections offered per semester
- Provide support and guidance to seven to nine instructors per semester
- Facilitate recitation instructor training and regular teaching team meetings each semester
- Work with Instructional Designer to update course Canvas sites and integrate new software, including being the first on the UNL campus to use Blueprint for course management
- Partner with UNL Undergraduate Education Program and CoB Assessment to ensure reporting of ACE 1 requirements as well as issues of interest to the College
- Handle student issues and concerns in role of course supervisor
- Maintain consistency across recitation sections through common assignments, rubrics, and lesson plans
- Review syllabi from other institutions to determine equivalency for Business Writing transfer credit (49 syllabi to date)
- Coordinate short video interviews with working professionals for use in the course

Additional course:

MNGT 311: Leadership, Communication and Teams

- Adapted course to both large lecture and small class (40 students) formats in Fall 2015 and Spring 2016, respectively
- Partnered with local organizations (Arbor Day Foundation, Assurity, Firespring, Hudl, HUMANeX, Hurrdat, National Research Corporation, and Sandhills Publishing) to host small groups of students in real-life case studies focused on relevant course material

Associate Professor, University of Nebraska at Kearney

Fall 2014-Summer 2015

Assistant Professor, University of Nebraska at Kearney

Fall 2010-Summer 2014

Member, UNK Graduate Faculty

Department of Communication

Courses taught:

SPCH 100: Fundamental Speech Communication

SPCH 301: Introduction to Organizational Communication

SPCH 370: Small Group Communication (with service-learning component)

SPCH 370 online: Small Group Communication

SPCH 401: Seminar: Organizational and Professional Socialization

SPCH 451: Leadership Communication

SPCH 451 online: Leadership Communication

SPCH 452: Advanced Organizational Communication

SPCH 452 online: Advanced Organizational Communication

SPCH 459: Organizational & Relational Communication Senior Practicum

SPCH 459 online: Organizational & Relational Communication Senior Practicum
SPCH 460: Independent Study and Research (supervised student's summer study)
SPCH 851 online: Leadership Communication
SPCH 852 online: Advanced Organizational Communication

Basic Course Coordinator,

Fall 2014-Summer 2015

UNK Department of Communication

- Served as liaison to the 13 professors and instructors teaching SPCH 100 for the department
- Designed a standardized course syllabus to be used by adjunct faculty
- Facilitated regular meetings to discuss course issues, pedagogical techniques, and administrative strategies
- Communicated announcements and course-related information to professors and instructors as needed
- Assisted new instructors with assignment and activity design, as well as responding to questions and concerns

Assistant Professor, James Madison University (Harrisonburg, VA)

Fall 2008-Spring 2010

School of Communication Studies

Organizational Communication Concentration

Member, JMU Graduate Faculty

Courses taught:

GCOM 122: Fundamental Human Communication: Individual Presentations

GCOM 123: Fundamental Human Communication: Group Presentations

SCOM 350: Organizational Communication

SCOM 350: Organizational Communication (with service-learning component)

SCOM 358: Business and Professional Communication

SCOM 425: Leadership Communication

EDUCATION

University of Kansas

Ph.D. – Communication Studies, 2008

Primary emphasis: Organizational Communication

Secondary emphasis: Interpersonal Communication

Dissertation: *Becoming a nurse: The role of communication in professional socialization*

University of Kansas

M.A. – Communication Studies, 2005 (with honors)

Primary emphasis: Interpersonal Communication

Secondary emphasis: Organizational Communication

Thesis: *Newlywed reports of social support during engagement: What worked, what failed, and what was missed*

University of Nebraska at Kearney

B.S. – Organizational Communication, 2001 (Summa Cum Laude)
Senior Capstone Project: *Daniel Goleman’s perspective on leadership: Meshing emotional intelligence with leadership style*

STUDENT MENTORING

University of Nebraska-Lincoln

Supervising Professor, MNGT 399: Independent Study

N. Hindia, Course Liaison MNGT411	Fall 2019
A. Purintun, Course Liaison MNGT411	Fall 2019
R. Burnham, Course Liaison MNGT411	Spring 2019
C. Salter, Course Liaison MNGT411	Fall 2018
J. Torres, Course Liaison MNGT411	Spring 2018
S. Lambert, Leadership & Communication at Disney	Spring 2018
R. Lienemann, Leadership Analysis of U.S. Open Internship	Fall 2017
R. Dworsky, Internship in China	Summer 2016

Supervising Professor, Honors Program course projects

BSAD 220

J. Jacoba, Business Writing Across Industries	Fall 2019
C. Nebel, Business Message Development & Analysis	Fall 2019
C. Crow: International Business Writing Research Project	Spring 2019
G. Heggem: Business Message Development & Analysis	Spring 2019
J. Swanson: Business Writing in the Accounting Field	Spring 2019
K. Ciesielski: Business Writing in the Financial Planning Industry	Fall 2018
A. Liddell: Analysis of Audiology Clinic Business Writing	Fall 2018
M. Magee: Business Communication in Greece	Fall 2018
J. Sandoval: Business Writing in the Actuarial Science Field	Fall 2018
C. Cleburg: Business Message Development & Analysis	Spring 2017
J. Hagge: Cultural Differences in Business Communication	Spring 2017
N. Graham: Business Communication in Japan	Fall 2016
S. Heng: Top 10 Business Email Practices	Fall 2016
N. Sneed: Writing in the Fine and Performing Arts Industry	Fall 2016

MNGT 311

Spring 2016

J. Paczko: Pike Leadership: Creating a Vision (leadership workshop)	
D. Prodoehl: Leadership, Teams, and Business in the Dental Industry	

University of Nebraska at Kearney

Faculty Mentor, Summer Student Research Program

Summer 2012

- Worked with a senior student to design and conduct a qualitative research project: “Collegiate Greek Leadership Influence on Professional Success”
- Attended weekly program meetings as well as met with student every week

- Provided guidance in all aspects of designing and conducting a research project, including preparing IRB application, recruiting participants, conducting phone interviews, analyzing data, and preparation and editing of a 40-page research report
- Paper was accepted and presented at the National Conference on Undergraduate Research (NCUR) in April 2013, La Crosse, WI (from a pool of 3,500+ submissions)

PUBLICATIONS

- Messersmith, A. S.** (2015). Preparing students for 21st Century teamwork: Effective collaboration in the online group communication course. *Communication Teacher*, 29(4), 219-226. doi: 10.1080/17404622.2015.1046188
- Messersmith, A. S.,** Kunkel, A. D., & Guthrie, J. (2015) Newlywed reports of social support during engagement: What worked and what failed. *Communication Studies*, 66(3), 257-276. doi:10.1080/10510974.2014.990046
- Fife, E. M., Nelson, C. L., & **Messersmith, A. S.** (2014). The influence of family communication patterns on religious orientation among college students. *Journal of Family Communication*, 14(1), 72-84. doi: 10.1080/15267431.2013.857326
- Bisel, R. S., & **Messersmith, A. S.** (2012). Organizational and supervisory apology effectiveness: Apology giving in work settings. *Business Communication Quarterly*, 75 (4), 426-449. doi: 10.1177/1080569912461171.
*authors listed alphabetically
- Bisel, R. S., **Messersmith, A. S.**, & Kelley, K. M. (2012). Supervisor-subordinate communication: Hierarchical mum effect meets organizational learning. *Journal of Business Communication*, 49 (2), 128-147. doi: 10.1177/0021943612436972
- Keyton, J., Bisel, R. S., & **Messersmith, A. S.** (2011). Communication approaches to organizational culture. In M. Marchiori, Ed., *Faces of Culture and Organizational Communication*, Vol. 3. São Caetano do Sul, Brazil: Difusão.
- Keyton, J., Beck, S. J., **Messersmith, A. S.**, & Bisel, R. S. (2010). Ensuring communication research makes a difference: Thermometers, maps, and duct tape of communication practice. *Journal of Applied Communication Research*, 38, 306-309.
- Bisel, R. S., **Messersmith, A. S.**, & Keyton, J. (2010). Understanding organizational culture and communication through a gyroscope metaphor. *Journal of Management Education*, 34, 342-366.
- Bisel, R. S., & **Messersmith, A. S.** (2009). How dare he manage our talk? In J. Keyton & P. Shockley-Zalabak (Eds.), *Case studies for organizational communication: Understanding communication processes* (3rd ed., pp. 53-56). Los Angeles, CA: Roxbury.
- Messersmith, A. S.**, Bisel, R. S., & Keyton, J. (2009). Teaching organizational culture. *Communication Teacher*, 23, 81-86.

Messersmith, A. S., Keyton, J., & Bisel, R. S. (2009). Training practice as communication medium: A throughput model. *American Communication Journal*, 11(2). Available online at: <http://ac-journal.org/journal/2009/Summer/MessersmithKeytonBisel.pdf>

Schrodt, P., Witt, P. L., & **Messersmith, A. S.** (2008). A meta-analytical review of family communication patterns and their associations with information processing, behavioral, and psychosocial outcomes. *Communication Monographs*, 75, 248-269.

Messersmith, A. & Ledbetter, A. (2003). Audience analysis (pp. 39-49). In J. L. Lewis & T. M. Morris (Eds.), *Communicate & Connect: A Speaker-Audience Communication Handbook*. Dubuque, IA: Kendall/Hunt.

Gloystein (Messersmith), A. (2001). Daniel Goleman's perspective on leadership: Meshing emotional intelligence with leadership style. *Undergraduate Research Journal*, 5, 39-49.

INVITED PUBLICATION

Messersmith, A. S. (2015). "Accomplishing work with classmates I never see": Meaningful online collaboration for the 21st Century. *Communication Currents*, 10(6). Available online at: <https://www.natcom.org/communication-currents/%E2%80%9Caccomplishing-work-classmates-i-never-see%E2%80%9D-meaningful-online-collaboration>

REFEREED CONFERENCE & CONVENTION PRESENTATIONS

Messersmith, A. S., Kunkel, A. D., & Guthrie, J. (2014) Newlywed Reports of Social Support During Engagement: What Worked and What Failed. Interpersonal Division, National Communication Association, Chicago.

Bisel, R. S., & **Messersmith, A. S.** (2012). Organizational and Supervisory Apology Effectiveness: Training for Apology-Giving in Organizational Contexts. Public Relations Interest Group, Central States Communication Association, Cleveland. (*Selected as one of top papers, Public Relations Interest Group*).

Messersmith, A. S. & Bisel, R. S. (2012). Connecting to the Organizational Communication course by Unpacking Organizational Culture. CSCA President's Panel, Central States Communication Association, Cleveland.

Bisel, R. S., **Messersmith, A. S.,** & Homsey, D. M. (2011). Supervisory and Organizational Apology: Training for Persuasiveness. Applied Communication Division, Southern Speech Communication Association, Little Rock. (*Top Paper Award, Applied Communication Division*)

Bisel, R. S., **Messersmith, A. S.,** & Kelley, K. M. (2011). Supervisor-subordinate communication:

Hierarchical Mum Effect meets Organizational Learning. Communication Theory Division, Southern Speech Communication Association, Little Rock.

Messersmith, A. S., & Keyton, J. (2010). Becoming a nurse: An alternative model of professional socialization in nursing education. Health Communication Interest Group, Central States Communication Association, Cincinnati.

Bisel, R. S., **Messersmith, A. S.,** & Chorley, S. K. (2010). Working together: Discursive and paralinguistic features of effective action coordination. Organizational and Professional Communication Interest Group, Central States Communication Association, Cincinnati.

Keyton, J., Wu, C., Ghosh, P., **Messersmith, A. S.,** & Bisel, R. S. (2010). Communicating at work. Applied Communication Division, Southern States Communication Association, Memphis.

Schrodt, P., Witt, P. L., & **Messersmith, A. S.** (2008). A meta-analytical review of family communication patterns and their associations with information processing, behavioral, and psychosocial outcomes. Interpersonal Division, National Communication Association, San Diego. (*Top Paper Award, Interpersonal Division*)

Keyton, J., **Messersmith, A. S.,** & Bisel, R. S. (2008). Moving from talk *about* work to talk *as* work. Organizational Communication at Alta Revisited: Reflection, Synthesis and Engagement, Snowbird, Utah

Messersmith, A. S., Keyton, J., & Bisel, R. S. (2007). Emergent models of training evaluation: Researcher and participant perspectives across four case studies. Training & Development Division, National Communication Association, Chicago.

Messersmith, A. S., & Keyton, J. (2007). Considering the meaningful of work and its relation with organizational communication. Organizational Communication Division Preconference Seminar, National Communication Association, Chicago.

Messersmith, A. S., & Bisel, R. S. (2007). From "darkness" to "heaviness": Repositioning our understanding of deception in interpersonal relationships. Interpersonal and Small Group Communication Interest Group, Central States Communication Association, Minneapolis.

Messersmith, A. S. (2006). Connecting and extending: An investigation of additional sites for socialization research. Organizational Communication Division, National Communication Association, San Antonio.

Bisel, R. S., **Messersmith, A. S.,** & Keyton, J. (2006). Teaching organizational culture: Orientations of discourse and culture. Organizational Communication Division, National Communication Association, San Antonio.

Messersmith, A. S. (2005). The role of nursing education in socialization to organizational and professional cultures. Organizational Communication Mini-conference, Athens, OH.

Messersmith, A. S. (2005) Overcoming challenges at the heart of organizational communication research. Organizational and Professional Communication Interest Group, Central States Communication Association, Kansas City.

Messersmith, A. S. (2005). Social support at the heart of relationships: Broadening perspectives on supportive communication. Interpersonal and Small Group Communication Interest Group, Central States Communication Association, Kansas City.

Messersmith, A. (2004). When classes are masses: Maximizing outcomes in large lecture sections. Instructional Development Division, National Communication Association, Chicago.

Keyton, J., **Messersmith, A.**, & Morris, T. (2003). Case pedagogy for teaching organizational communication. Instructional Resources Interest Group, Central States Communication Association, Omaha.

HONORS & AWARDS

Faculty Initiate, Delta Sigma Pi Business Fraternity, Alpha Delta Chapter Fall 2018
(selected by student membership)

Faculty Recipient, Center for Civic Engagement Spirit of Service Award Spring 2018

Nominee, College of Business Faculty Service Award Spring 2018
(nominated by fellow faculty)

Recipient, UNL Parents Association Recognition Award Spring 2017
(nominated by parents of students)

Nominee, College Excellence in Teaching Award, College of Business, UNL Spring 2016, Spring 2018
(student nomination of lecturers or adjunct faculty within the College)

Invited Faculty, Alpha Xi Delta Professor Dinner Fall 2017, Springs 2016, 2017

2014 Mortar Board Senior Honor Society Excellence in Advising Award August 2014
(student-initiated nomination, competitively selected by National Mortar Board committee; up to three advisors can be selected for this award from the 231 chartered chapters nationwide. Criteria for the award include (taken from national headquarters' website):

- providing support to help their chapters achieve goals
- being a role model in demonstrating leadership, professionalism and the spirit of service
- helping chapter overcome obstacles and meet challenges
- giving outstanding service to chapter
- going "above and beyond" in contributing time and expertise to assist their chapters and members

2014 Mortar Board Ruth Weimer Mount Chapter Excellence Award August 2014
The Xi Phi Chapter of Mortar Board I advised was selected for this award from 231 chartered chapters nationwide. The award, the highest possible honor given in collegiate achievement by the National Mortar Board organization, is given annually to the nation's most exceptional chapter on the basis of chapter operations, participation, selection, advising, visibility, communications and other qualifications.

2014 UNK Outstanding Student Organization Advisor April 2014
(student-initiated nomination, competitively selected by staff/student committee for service to Mortar Board; advisors of nearly 200 UNK student organizations were eligible for this annual award)

Honored Faculty Member, Mortar Board Annual Faculty Appreciation Dinner Fall 2012, 2013, 2014

Advisor of the Month, National Residence Hall Honorary, UNK Chapter February 2013

Student Alumni Foundation Student Appreciation Program Honoree Fall 2011
(former student Abby Wolf recognized me with a gift to the University of Nebraska Foundation)

Dissertation Research Summer Support Scholarship (\$1200) June 2007
Selected to receive award in university-wide competition

Graduate School Research Travel Grant (\$400) 2007

Phi Kappa Phi Honor Society November 2006
Nominated and inducted into national academic honor society, University of Kansas

Comprehensive Exams, passed with honors November 2006

E.C. Buehler Teaching Fellowship for Teaching Excellence May 2006
Annual award recognizing single outstanding graduate instructor in Communication Studies

FUNDED RESEARCH PROJECTS

University of Nebraska at Kearney

Research Services Council Mini-grant (\$1243) Spring 2011
Supported project, "Analyzing Interpersonal and Organizational Apology Effectiveness"

INVITED PRESENTATIONS

Messersmith, A. S. (May 2019). Learning by Giving Foundation and University of Nebraska Foundation, Doris Buffett's Unique Approach to Philanthropy: A Discussion of the Impact of Student Giving.

- Messersmith, A. S.** (February 2018). Spring 2018 Teaching and Learning Symposium. Engaging Students in Large Lectures with the A-Team.
- Messersmith, A. S., Cain, S., & Wiseman, L. M.** (2017). University of Nebraska Online Worldwide, Innovation in Pedagogy and Technology: Collaborative & Evolutionary Course Design: Lessons Learned from a High Enrollment Writing Course. *(Competitively selected from submissions across NU campuses.)*
- Messersmith, A. S.** (2015). University of Nebraska at Kearney, Lambda Pi Eta Communication Honor Society Initiation Ceremony. Eight Actions Anyone Can Do to Set Themselves Apart.
- Messersmith, A. S.** (2015). University of Nebraska at Kearney, Thompson Scholars Learning Community Halfway to Graduation Celebration Keynote address. Your Path Has a Purpose.
- Messersmith, A. S.** (2014). University of Nebraska at Kearney, National Residence Hall Honorary Annual LEAD Workshop. Exploring Delegation Decisions.
- Messersmith, A. S.** (2014). University of Nebraska at Kearney, First-Year Program. Life As a Loper Orientation: Classroom & Faculty Expectations.
- Messersmith, A. S.** (2014). University of Nebraska at Kearney, Summer Student Research Program. Strengthening Your Presentation Skills.
- Messersmith, A. S.** (2014). University of Nebraska Online Worldwide, Innovation in Pedagogy and Technology: Promoting Quality Interaction within the Online Environment. *(Competitively selected from submissions across NU campuses.)*
- Messersmith, A. S.** (2014). University of Nebraska at Kearney, Office of Student Life, Discover Leadership workshop series: Communicating Leadership.
- Messersmith, A. S.** (2013). University of Nebraska at Kearney, Thompson Scholars Learning Community. TSLC Success Session: What is This Thing Called a Syllabus?
- Messersmith, A. S.** (2013). University of Nebraska at Kearney, First-Year Program. Operation: Super Start: College 101 Classroom & Faculty Expectations.
- Messersmith, A. S. & Luscher, R.** (2011). University of Nebraska at Kearney, Thompson Scholars Learning Community. TSLC Success Session: What is a syllabus?
- Messersmith, A. S.** (2011). University of Nebraska at Kearney, Office of Service-Learning. Finding Success with Service-Learning.
- Messersmith, A. S.** (2011). University of Nebraska at Kearney, Cornerstone Student Organization. Leader/ship Development – How Does that Happen?

Messersmith, A. S. (2010). James Madison University, SCOM 240: The Process of Human Communication. Organizational Communication.

Messersmith, A. S. (2009). James Madison University, SCOM 240: The Process of Human Communication. Organizational Communication.

Messersmith, A. S. (2009). James Madison University, SCOM 440: Family Communication. Looking at Family Communication Patterns.

Messersmith, A. S. (2007). University of Kansas, COMS 560: Rhetoric of Popular Culture. Working and Presenting Effectively in Teams.

Messersmith, A. S., & Bisel, R. S. (2005). University of Kansas, COMS 104: Introduction to Communication Studies. Graduate Study: Communication Teaching and Research

UNIVERSITY SERVICE

University of Nebraska-Lincoln

College of Business

Table Host, Career Center Employer Partners Day Roundtable Discussion Spring 2019

Invited Participant, International Student Career Readiness Faculty Conversations
Fall 2017, Spring 2019

Interviewer, Nebraska Business Honors Academy interviews Spring 2018, Spring 2016

Rewrote Phi Beta Lambda Business Communication Test for competition Fall 2017

Invited Participant, Clifton Builders *Meet the Professors* Fall 2017

Invited Participant, CoB Student Advisory Board *Meet the Professors* Fall 2016, Spring 2016

University Community

Volunteer, *Take a Parent to Lunch*, New Student Enrollment Summer 2017, Summer 2018

University of Nebraska at Kearney

Department of Communication

Undergraduate Advisor (29 advisees)

Coordinated SPCH 100 General Studies Assessment (Fall 2013)

Member, Organizational & Relational Communication Assistant Professor Search Committee
(Fall 2012-Spring 2013)

Member, Promotion & Tenure Guidelines Committee (2011-2012)

Department representative, Multicultural Scholars & Leaders Day (Fall 2011)

College of Fine Arts & Humanities

College representative, eCampus Committee (September 2014-May 2015)

Presenter, Freshmen Welcome Luncheon (Fall 2013, invited by the Dean to address all of the college's incoming freshmen)

Presenter, Honors Day Ceremony (Spring 2014; invited by honored senior student)

Presenter, Honors Day Ceremony (Spring 2013; invited by honored senior student)

Presenter, Honors Day Ceremony (Spring 2011; invited by honored senior student)
College representative, Career Services Advisory Committee (Spring 2011-Spring 2015)
College representative, Faculty Senate Athletic Committee (Fall 2010-Spring 2012)

University Community

Member, Nester Leadership Award Selection Committee (Spring 2013, Spring 2014)
Member, Chancellor's Ambassadors Board (Fall 2012-Spring 2015)
Senior Advisor, Mortar Board Senior Honor Society (Fall 2011-Summer 2015)
Faculty representative, Academic Advising Advisory Committee (Fall 2011-Spring 2015)
Workshop presenter, Alpha Omicron Pi Sorority (Summers 2012, 2013, 2014, Spring 2014, 2015)
Alumni volunteer, Alpha Omicron Pi Sorority (Spring 2011-Summer 2015)
Mentor, College Women's Group, Living Faith Fellowship Church (Fall 2013-Summer 2015)
Faculty volunteer, Campus Roots College Ministry (Spring 2011-Spring 2012)
Faculty representative, Student Activities Budget Commission (Spring 2011, Spring 2014)
Member, Assistant Director of Student Life Search Committee (Spring 2012)
Program faculty member, Thompson Scholars Learning Community (Fall 2010-Spring 2015)
Faculty judge, Homecoming Quiz Bowl (Fall 2010)
Volunteer, International Friendship Program (Fall 2010-Spring 2012)

James Madison University

School of Communication Studies

Undergraduate Advisor (22 advisees)
Member, Curriculum & Instruction Committee (Fall 2008-Spring 2010)
Member, Faculty Advisory Council (Fall 2008-Spring 2010)
Member, Tenure-track Search Committee (2008-2009; 2009-2010)
Reader, Senior Thesis – Katherine Morris (2010)
Respondent, Individual Events Speech Workshop (Fall 2008, Spring 2009, Fall 2009)
Judge, JMU & GMU Speech Tournament (Spring 2009)
Judge, Madison Cup Debate (Spring 2009, Spring 2010)
Panelist, Annual Communication Studies Conference (Spring 2009)
Panelist, Conflict Transformation Conference (Spring 2009)

College of Arts & Letters

Member, Faculty Assistance Committee (Academic year 2009-10)
Member, Faculty Assistance Carl Harter Distinguished Teaching Award Selection Subcommittee (Fall 2009)

University Community

Faculty Advisor, Alpha Phi Sorority (Fall 2009-Spring 2010)

PROFESSIONAL SERVICE

Invited reviewer, Journal of University Teaching & Learning Practice Spring 2016

Paper reviewer, G.I.F.T. Interest Group, Central States Communication Association Fall 2014

Paper reviewer, G.I.F.T.S. Division, National Communication Association	Spring 2014
Invited reviewer, <i>Contemporary Case Studies in Health Communication</i> (1 st ed. & 2 nd ed.), Maria Brann, editor	Summer 2013; Spring 2014
Invited reviewer, <i>Organizational Communication: Theory, Research, & Practice</i> , Jason Wrench, Narissra Punyanunt-Carter, & Mark Ward, Sr., authors	Spring 2012-Spring 2014
Invited reviewer, <i>Communication Reports</i>	Fall 2013
Paper reviewer, G.I.F.T. Interest Group, Central States Communication Association	Fall 2013
Invited reviewer, Applied Division annual article awards, National Communication Association	Fall 2013
Invited paper reviewer, National Conference of Undergraduate Research	Spring 2013
Paper reviewer, Organizational Communication Division, National Communication Association	Spring 2013
Paper reviewer, Health Communication Division, National Communication Association	Spring 2013
Judge, Undergraduate Honors Research Conference Poster Session, Central States Communication Association, Cleveland, OH	Spring 2012
Reviewer, Undergraduate Honors Research Conference, Cleveland, OH Central States Communication Association	Spring 2012
Invited reviewer, <i>Organizational Communication</i> , (3 rd ed.), Alan Jay Zaremba, author	Spring 2012
Invited reviewer, <i>Communicating for Managerial Effectiveness</i> (4 th ed.), Phillip Clampitt, author	Spring 2011
Paper Reader, Organizational and Professional Communication Interest Group, Central States Communication Association	Fall 2010
Invited reviewer, <i>Contemporary Issues in Health Communication: Theoretical and Practical Case Studies</i> , Maria Brann, Ed.	Spring 2010
Paper reader, Student Division, National Communication Association	Fall 2005, Fall 2007
Panel chair, Overcoming Challenges at the Heart of Organizational Communication Research. Organizational and Professional	Spring 2004

Communication Interest Group, Central States Communication Association, Kansas City.

TRAINING & CONSULTING

University Association for Administrative Development, Lincoln, NE November 2015
Invited to design and deliver workshop on leadership for university staff
Being the Leader your Followers Need (3 hours)

Baldwin Filters, Kearney, NE June, July 2014
Invited to design and deliver multi-part workshop to two separate groups of professional employees:
Sharpening Presentation Skills: The Essentials of Preparation & Delivery (4 hours)
Practicing Presentation Skills; Powerful Persuasion (4 hours)

MEMBERSHIPS & ASSOCIATIONS

Association for Business Communication
Faculty Partner, Learning by Giving Foundation